



Terms and Conditions

Please print, read carefully and keep for your reference and the reference of any participants within your booking group.

Payment

The full balance must be paid at the time of booking.

Changes/Cancellations

Changes/cancellations made more than **more than 72 hours** before the lesson start date are eligible for a **credit note**.

If we receive notification **less than 72 hours** before the lesson start date **no refund/credit note** will be issued.

We will make every effort to arrange any changes you request after the booking has been confirmed. Any changes are subject to availability of course/lesson places.

If you or anyone in your group is prevented from taking part on a course you may transfer the booking to another person who is known to you. You must inform us of these changes.

We recommend clients take out a suitable insurance policy prior to booking a course with us as we are unable to offer a refund or credit note in the event of illness, traffic or change of travel plans.

Participants that fail to show up will be charged in full for the lesson, with no refunds or credit notes.

Please arrive to our surf school no later than 20 minutes before the lesson start time.

Credit Note Policy

Credit notes are valid upto the end of the following season.

Credit notes are non-refundable but can be transferred to different recipients.

Age restrictions

We are able to take children over the age of 4 years old. In our group lessons children under the age of **10** must have a **non-surfing** parent or guardian present in the water during the lesson. We will provide the parent/guardian a wetsuit free of charge during the lesson.



Surf conditions

In the rare event that Walking On Waves or our employees consider the sea, beach or weather conditions to be unsuitable for surf instruction, we will give a credit note for any lessons cancelled by us, or we will rearrange the lesson to another suitable date. Please note that rain does not constitute adverse weather conditions.

Any lessons owed are subject to availability.

Course participation, Liability and Other Important Information.

The activity of surfing carries with it a degree of risk both to people and property, even if enjoyed under proper supervision by qualified instructors.

You must make us aware of any medical conditions, illnesses or allergies you have and any prescribed medication you are taking on the booking form at the time of booking and to your surf instructor prior to the course start.

For course participants under 18 years old it is the responsibility of the parent or guardian to inform us of any medical conditions.

You should not participate in any surfing course if you are suffering from a heart condition or any other injury/illness which may affect your physical ability or if you are pregnant.

You must be able to swim at least 25 metres and must in no circumstances be under the influence of any alcohol or illegal drugs.

Walking On Waves assumes no liability in respect of any personal injury loss, damage, consequential loss or third party claims which occur through no fault of our own or caused by the negligence of you or one of the participants in your group.

Law and Jurisdiction

These conditions form a contract between us which will be construed in accordance with English Law and it is agreed between us that each will submit to the jurisdiction of the English Courts.